

## AFRICA CAR HIRE PAYMENT TERMS AND CONDITIONS.

### Detailed description of goods and/or services.

Africa Car Hire is a business in the motor industry that brokers car rentals.

### Delivery policy.

Subject to availability and receipt of payment, requests will be processed within 1 day and delivery confirmed by way of a booking confirmation number. Some bookings may carry an associated booking fee as set by the suppliers.

### Refunds policy.

The provision of goods and services by Africa Car Hire is subject to availability. In cases of unavailability, Africa Car Hire will refund the client in full within 30 days. Cancellation of orders by the client will attract a 15% administration fee.

### Customer privacy policy.

Africa Car Hire shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

[http://www.polity.org.za/attachment.php?aa\\_id=3569](http://www.polity.org.za/attachment.php?aa_id=3569)

### Payment options accepted.

Payment may be made via Visa and MasterCard, or by bank transfer into the Africa Car Hire bank account, the details of which will be provided on request.

### Credit card acquiring and security.

Credit card transactions will be acquired for Africa Car Hire via PayGate (Pty) Ltd who are the approved payment gateway for Standard Bank of South Africa. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no credit card details are stored on the website. Users may go to [www.paygate.co.za](http://www.paygate.co.za) to view their security certificate and security policy.

### Customer details separate from card details.

Customer details will be stored by Africa Car Hire separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to [www.paygate.co.za](http://www.paygate.co.za)

### Merchant Outlet country and transaction currency.

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction Currency is South African Rand (ZAR).

### Responsibility.

Africa Car Hire takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

### Country of domicile.

This website is governed by the laws of South Africa and Africa Car Hire chooses as its *domicilium citandi et executandi* for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature:

7 Sunbird Circle  
Kommetjie  
Western Cape  
South Africa

### Variation.

Africa Car Hire may, in its sole discretion, change this agreement or any part thereof at any time without notice.

### Company information.

This website is run by Motrade 313 (Pty) Ltd, a private company based in South Africa trading as Africa Car Hire with registration number 2006/006809/07, and Directors G. Hearn and R. A. Weston.

### Africa Car Hire contact details.

Support : [bookrsa@afrika-car-hire.com](mailto:bookrsa@afrika-car-hire.com)

Telephone: +27 78 669 4444

Fax: +27 86 670 8525

Skype: africa.car.hire